

Medical Home Project Survey Results

Q1. Name of Practice:							
answered question		13					
skipped question		0					
Q2. Name of individual completing the survey:							
answered question		10					
skipped question		3					
Q3. Has written standards for patient access and patient communication.							
Answer Options	Unimportant / Never	Of Little Importance / Rarely	Moderately important / About Half the time /	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	1	0	4	7	4.15	13
Current Practice Capability	2	0	1	5	5	3.85	13
Q4. Uses data to show it meets its standards for patient access and communication.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	2	0	1	4	6	3.92	13
Current Practice Capability	2	0	4	3	4	3.54	13
Q5. Uses data system for basic patient information (mostly non-clinical data)							
Answer Options	Unimportant / Never	Of Little Importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	0	3	10	4.77	13
Current Practice Capability	0	0	1	1	11	4.77	13
Q6. Has clinical data system with clinical data in searchable data fields.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	2	4	6	4.33	12
Current Practice Capability	0	4	1	3	4	3.58	12
Q7. Uses the clinical data system.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	1	2	10	4.69	13
Current Practice Capability	0	2	2	2	7	4.08	13
Q8. Uses paper or electronic-based charting tools to organize clinical information.							

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Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	0	3	10	4.77	13
Current Practice Capability	0	0	1	2	10	4.69	13
Q9. Uses data to identify important diagnoses and conditions in practice.							
Answer Options	Unimportant / Never	Of little Imporance / Seldom	Moderately Important / About Half the Time	Important / Usually	Very Important / Alway	Rating Average	Response Count
Perceived Value	0	1	2	3	6	4.17	12
Current Practice Capability	0	1	4	2	5	3.92	12
Q10. Generates lists of patients and reminds patients and clinicians of services needed (population management)							
Answer Options	Unimportant / Never	Of Little Importance / Seldom	Moderately Important / About Half the Time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	2	2	2	6	3.77	13
Current Practice Capability	3	3	4	0	3	2.77	13
Q11. Adopts and implements evidence-based guidelines for three conditions.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	0	5	8	4.62	13
Current Practice Capability	0	2	2	6	3	3.77	13
Q12. Generates reminders about preventive services for clinicians.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	1	1	0	10	4.31	13
Current Practice Capability	3	4	1	3	2	2.77	13
Q13. Uses non-physician staff to manage patient care.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	3	0	1	3	6	3.69	13
Current Practice Capability	3	0	3	3	4	3.38	13
Q14. Conducts Care Management including care plans, assessing progress, addressing barriers.							

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	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Answer Options							
Perceived Value	1	4	0	2	6	3.62	13
Current Practice Capability	2	5	4	1	1	2.54	13
Q15. Coordinates care/follow-up for patients who receive care in inpatient and outpatient facilities.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	1	3	9	4.62	13
Current Practice Capability	0	1	3	5	4	3.92	13
Q16. Assesses language preference and other communications barriers.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	2	1	2	8	4.23	13
Current Practice Capability	0	0	4	3	6	4.15	13
Q17. Actively supports patient self-management.							
Answer Options	Unimportant / Never	Of little importanceSe ldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	0	3	10	4.77	13
Current Practice Capability	0	1	2	2	8	4.31	13

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Q18. Uses electronic system to write prescriptions.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	0	0	2	10	4.54	13
Current Practice Capability	3	0	0	2	8	3.92	13
Q19. Has electronic prescription writer with safety checks.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	2	0	0	3	8	4.15	13
Current Practice Capability	4	0	0	2	7	3.62	13
Q20. Has electroinc prescription writer with cost checks.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	2	1	1	3	6	3.77	13
Current Practice Capability	6	1	0	2	4	2.77	13
Q21. Tracks tests and identifies abnormal results systematically.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	0	0	2	11	4.85	13
Current Practice Capability	0	0	5	3	5	4	13
Q22. Uses electronic systems to order and retrieve tests and flag duplicate tests.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	2	1	3	1	5	3.5	12
Current Practice Capability	7	1	0	1	3	2.33	12
Q23. Tracks referrals using paper-based or electronic system.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	0	3	3	6	4	13
Current Practice Capability	2	2	5	1	3	3.08	13

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Q24. Measures clinical and/or service performance by physician or across the practice.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	2	0	2	1	8	4	13
Current Practice Capability	4	3	1	2	3	2.77	13
Q25. Survey of patients' care experience.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	0	3	3	5	3.92	12
Current Practice Capability	1	3	4	1	2	3	11

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Q26. Reports performance across the practice or by physician.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	2	1	4	4	3.67	12
Current Practice Capability	2	4	3	1	3	2.92	13
Q27. Sets goals and takes action to improve performance.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	0	1	1	1	10	4.54	13
Current Practice Capability	2	0	2	4	5	3.77	13
Q28. Produces reports using standardized measures.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	3	0	1	2	7	3.77	13
Current Practice Capability	4	0	4	2	3	3	13
Q29. Transmits reports with standardized measures electronically to external entities.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	4	1	1	4	3	3.08	13
Current Practice Capability	5	2	3	1	2	2.46	13
Q30. Availability of Interactive Website.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	3	3	1	4	2	2.92	13
Current Practice Capability	8	1	1	1	2	2.08	13
Q31. Electronic Patient Identification.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	1	1	4	3	3	3.5	12
Current Practice Capability	7	2	0	0	3	2.17	12

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Q32. Electronic Care Management Support.							
Answer Options	Unimportant / Never	Of little importance / Seldom	Moderately important / About Half the time	Important / Usually	Very Important / Always	Rating Average	Response Count
Perceived Value	3	2	3	0	4	3	12
Current Practice Capability	10	2	0	0	0	1.17	12

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Question	Value / Capability	Unimportant / Never	Of Little Importance / Rarely	Moderately important / About Half the time /	Important / Usually	Very Important / Always	High Value	Low Cap.	Diff
Has written standards for patient access and patient communication.	Perceived Value	1	1	0	4	7	11		
	Current Practice Capability	2	0	1	5	5		2	9
Uses data to show it meets its standards for patient access and communication.	Perceived Value	2	0	1	4	6	10		
	Current Practice Capability	2	0	4	3	4		2	8
Uses data system for basic patient information (mostly non-clinical data)	Perceived Value	0	0	0	3	10	13		
	Current Practice Capability	0	0	1	1	11		0	13
Has clinical data system with clinical data in searchable data fields.	Perceived Value	0	0	2	4	6	10		
	Current Practice Capability	0	4	1	3	4		4	6
Uses the clinical data system.	Perceived Value	0	0	1	2	10	12		
	Current Practice Capability	0	2	2	2	7		2	10
Uses paper or electronic-based charting tools to organize clinical information.	Perceived Value	0	0	0	3	10	13		
	Current Practice Capability	0	0	1	2	10		0	13
Uses data to identify important diagnoses and conditions in practice.	Perceived Value	0	1	2	3	6	9		
	Current Practice Capability	0	1	4	2	5		1	8
Generates lists of patients and reminds patients and clinicians of services needed	Perceived Value	1	2	2	2	6	8		
	Current Practice Capability	3	3	4	0	3		6	2
Q11. Adopts and implements evidence-based guidelines for three conditions.	Perceived Value	0	0	0	5	8	13		
	Current Practice Capability	0	2	2	6	3		2	11
Generates reminders about preventive services for clinicians.	Perceived Value	1	1	1	0	10	10		
	Current Practice Capability	3	4	1	3	2		7	3
Uses non-physician staff to manage patient care.	Perceived Value	3	0	1	3	6	9		
	Current Practice Capability	3	0	3	3	4		3	6
Conducts Care Management including care plans, assessing progress,	Perceived Value	1	4	0	2	6	8		
	Current Practice Capability	2	5	4	1	1		7	1
Coordinates care/follow-up for patients who receive care in inpatient and	Perceived Value	0	0	1	3	9	12		
	Current Practice Capability	0	1	3	5	4		1	11
Assesses language preference and other communications barriers.	Perceived Value	0	2	1	2	8	10		
	Current Practice Capability	0	0	4	3	6		0	10
Actively supports patient self-management.	Perceived Value	0	0	0	3	10	13		
	Current Practice Capability	0	1	2	2	8		1	12
Uses electronic system to write prescriptions.	Perceived Value	1	0	0	2	10	12		
	Current Practice Capability	3	0	0	2	8		3	9
Has electronic prescription writer with safety checks.	Perceived Value	2	0	0	3	8	11		
	Current Practice Capability	4	0	0	2	7		4	7
Has electroinc prescription writer with cost checks.	Perceived Value	2	1	1	3	6	9		
	Current Practice Capability	6	1	0	2	4		7	2
Tracks tests and identifies abnormal results systematically.	Perceived Value	0	0	0	2	11	13		
	Current Practice Capability	0	0	5	3	5		0	13

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Question	Value / Capability	Unimportant / Never	Of Little Importance / Rarely	Moderately important / About Half the time /	Important / Usually	Very Important / Always	High Value	Low Cap.	Diff
Uses electronic systems to order and retrieve tests and flag duplicate tests.	Perceived Value	2	1	3	1	5	6		
	Current Practice Capability	7	1	0	1	3		8	-2
Tracks referrals using paper-based or electronic system.	Perceived Value	1	0	3	3	6	9		
	Current Practice Capability	2	2	5	1	3		4	5
Measures clinical and/or service performance by physician or across the	Perceived Value	2	0	2	1	8	9		
	Current Practice Capability	4	3	1	2	3		7	2
Survey of patients' care experience.	Perceived Value	1	0	3	3	5	8		
	Current Practice Capability	1	3	4	1	2		4	4
Reports performance across the practice or by physician.	Perceived Value	1	2	1	4	4	8		
	Current Practice Capability	2	4	3	1	3		6	2
Sets goals and takes action to improve performance.	Perceived Value	0	1	1	1	10	11		
	Current Practice Capability	2	0	2	4	5		2	9
Produces reports using standardized measures.	Perceived Value	3	0	1	2	7	9		
	Current Practice Capability	4	0	4	2	3		4	5
Transmits reports with standardized measures electronically to external	Perceived Value	4	1	1	4	3	7		
	Current Practice Capability	5	2	3	1	2		7	0
Availability of Interactive Website.	Perceived Value	3	3	1	4	2	6		
	Current Practice Capability	8	1	1	1	2		9	-3
Electronic Patient Identification.	Perceived Value	1	1	4	3	3	6		
	Current Practice Capability	7	2	0	0	3		9	-3
Electronic Care Management Support.	Perceived Value	3	2	3	0	4	4		
	Current Practice Capability	10	2	0	0	0		12	-8